



Frequently Asked Questions for C600K-40D 2017

C600K-40D – Cycle 600KM in 40 days

1. Do I need to have a Strava account first?

Yes

2. Do I need a premium account?

No, Using free account will do.

3. Will the shipment/delivery of finisher shirts be free?

Shipment/deliver within the Philippines is FREE, but for other countries, it will depend on the delivery address. You may advise us your preferred courier and their quotation so we can coordinate accordingly.

4. Do I need to download the Strava app?

If you do not have any GPS device compatible with Strava, then you MUST have the app on your iOS or Android device, as you will use it to log in your cycling activity details.

5. How can I start logging my activity on Strava?

If you are using the Strava app, you can automatically upload your cycling activity right after. Make sure you save and sync your activity. If you're using a GPS device, just connect your device to your computer, and upload it to your Strava account, automatically (Photo of your cycling track should be seen).

6. On Strava account, can we log our cycle ride manually?

No, your activity must have GPS and a route in order to count.

7. Can I do indoor cycling?

No, because it tracks movements per distance and GPS signal is a must.

8. I don't live in the Philippines, can I still join?

Yes, of course! As long as you have a Strava account, compatible device, accepts the risks and the waiver and disclaimer clause, you are definitely welcome to be part of C600K-40D.

9. What if someone uses the Strava app on a motorized bike/car/skateboard/etc.

C600K-40D is about joining a race bounded by the parameters of GPS technology. At the moment, there is no way that we track cheaters. However, we spend time checking all entries and would flag questionable data. It is the responsibility of each participant to check any notification on their account and respond accordingly otherwise, data will not be recorded. All club members, by joining this club accept this limitation and we believe that each member of this club is self-respecting.



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10. Can I still join even if the race has started?

Yes. You may register until June 12 only or up to a week after the start of the challenge only. However, please note that you will have to complete the challenge on a much less time/days.

11. Can I use other app aside from Strava?

Currently no. But we are looking into other options to accommodate more participants in the future.

12. Refund Policy

There will be no refund once a participant has signed up.

13. When can I expect to receive my finisher shirt?

Your finisher shirts and medals will be sent to the courier/delivery service provider after 15 working days from the release of the official race results. Exact delivery to your place may vary due to location and possible delay on the courier's shipment process.

14. Can I replace size of my ordered shirt?

No.

15. Why is my run flagged by the organizers?

Skewed map route due to bad GPS signal or device technical issues may result to inconsistent and erroneous map, pace and other details. Flagged entries will automatically not be recorded. We will be flagging them through your strava account to inform you that there is something erroneous and questionable with your entry. Flagged entries will automatically be invalid entries and may lead to disqualification.

16. It has been raining and typhoon is coming in for the next few days, can I do indoor cycling?

No. All runs should have GPS connectivity in order to generate the map route. This will be part of the challenge having this GPS technology is the main parameter that we are using in order to record our club's activities. Should there be any unusual condition (prolonged raining, typhoon, flooding) that affected majority of our participants, the organizers reserve the right to do such adjustments and will be communicated to all participants.

17. Can I stop or maybe have lunch first while completing the race?

Yes, as long as you have enough battery on your gadgets. If you turned battery empty and lost all your data, we will not consider it.

18. I joined the Duo category, should the distance be divided into 2 as well?

No. As long as your entries will reach a cumulative distance of 600kms, you will be considered finishers. This also applies for Trio category.



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19. If I join the race, then I got into any untoward incident, would the organizers' be held accountable?

No. This is an online race and each cyclist should be responsible for their own safety. Each cyclists must have prepared properly, ensures that the course one chooses is safe with hydration areas or stores one can buy from along the way. Participants are also asked to read, understand and accept waiver and release clause by progressing and completing the registration process. There is also a release clause in using Strava, and this will also govern in terms of usage application as a tool in joining C600K-40D.

20. I cycled 600 km on my android device and after syncing, it showed that I have only completed 599.9km, can I still be considered finisher?

No. You must reach atleast 600km as shown on your strava account. It is strongly suggested that you cycle more than the target distance to ensure you get to complete the right distance. It is also advised that you use to test your device first to make sure it is working properly.

21. I will be using my GPS compatible device watch and my ios phone strava app, can I use 2 devices at the same time?

Yes. However, you will have to choose 1 activity entry to sync to your account.

22. I am using 2 different devices and it showed different distance therefore times as well, which one should I sync?

Any 1 of the 2 activities is acceptable. This may happen due some technical specifications of your device. As long as the map is acceptable, the entry will be valid. Similar situation can happen to your companion's device event though you practically cycled together the whole time.

23. Can I file a protest if I have proof that someone cheated?

Yes. You may do so by sending us photos or proof of cheating only up to the following day, 12mn from the day of the alleged cheating incident. The protest letter maybe sent through email together with the following information; Name of participant whom one complains to have committed cheating, Date and Time of Cheating, Witnesses, Proof of cheating (such as photos), protester's information and signature.

For other questions regarding Strava, please visit their website <https://www.strava.com/>